



London TDM

# Project Management Training Courses

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 19 April 2026 To 23 April 2026

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

The "Quality Management in Projects" course is designed to equip professionals with essential skills and knowledge to implement effective quality management strategies in project settings. This interactive course spans five days, providing a comprehensive understanding of quality management practices, tools, and methodologies required to ensure project success and stakeholder satisfaction.

## Objectives

- Understand the principles of quality management within a project context.
- Learn how to apply quality tools and techniques to enhance project outcomes.
- Gain insight into quality assurance and control processes.
- Develop skills to measure and analyze project quality metrics.
- Understand how to foster a culture of continuous improvement in projects.

## Course Outlines

### Day 1: Introduction to Quality Management in Projects

- Overview of quality management principles
- Importance of quality management in projects
- Key roles and responsibilities in project quality management
- Project quality management planning
- Case studies: Successful quality management in projects

### Day 2: Quality Tools and Techniques

- Identifying quality requirements and standards
- Introduction to quality management tools (e.g., Pareto charts, Cause-and-Effect diagrams)
- Implementing checklists and quality audits
- Continuous quality improvement techniques
- Workshop: Applying quality tools to a sample project

### Day 3: Quality Assurance and Control

- Difference between quality assurance and quality control
- Developing a quality assurance plan
- Conducting quality audits and assessments
- Techniques for quality control in project execution
- Interactive session: Developing a quality assurance strategy

### Day 4: Measuring and Analyzing Quality Metrics

- Understanding quality metrics and KPIs
- Collecting and analyzing quality data
- Identifying deviations and implementing corrective actions
- Using software tools for quality management
- Case study analysis: Lessons learned from quality metrics

## **Day 5: Fostering a Quality Culture**

- Creating a culture of quality within project teams
- Training and development for quality management
- Change management for quality improvement
- Engaging stakeholders in quality initiatives
- Final assessment and course wrap-up